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Anleitung zum Resetten des Stampers auf Multiserverumgebungen (z.B. PRD oder TST)

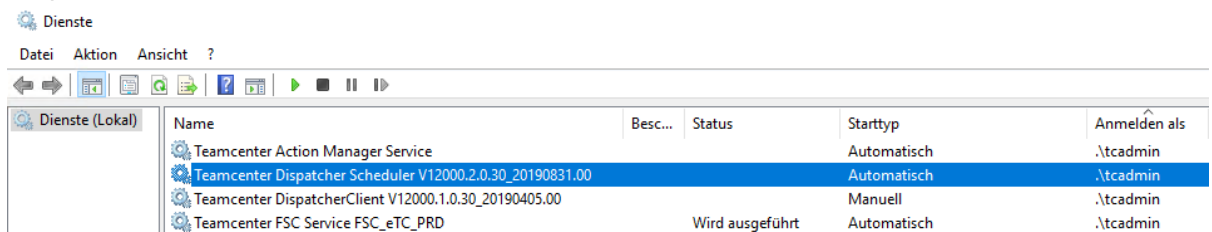
1. Dispatche beenden

1. eTC-PRD-ENT (Enterprise Server)

- Stop DC Icon auf Desktop klicken (Beendet Dispatcher Clint Dienst/NUR ÜBER DIESES ICON BEENDEN! NICHT IN DIENSTE!!!!!!)



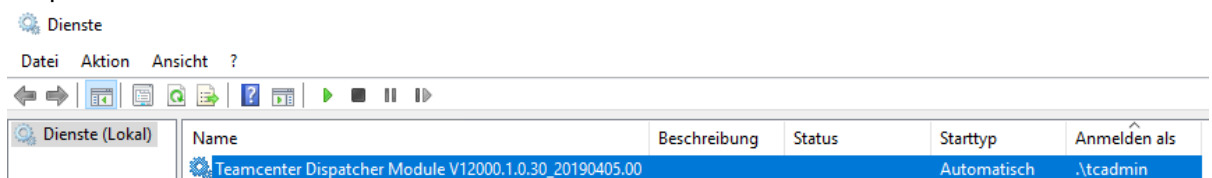
- Dispatcher Scheduler Dienst beenden



- Alle Logs in Ordner löschen
C:\plm\dispatcher\Logs\Dispatcher\process

2. eTC-PRD-DMO (Dispatcher Module Server)

- Dispatcher Module Dienst beenden



- Alle Logs in Ordner löschen
C:\plm\dispatcher\Logs\Dispatcher\process

3. Dienste neu starten, in dieser exakten Reihenfolge:

- 1. eTC-PRD-ENT: Dispatcher Scheduler
- 2. eTC-PRD-DMO: Dispatcher Module
- 3. eTC-PRD-ENT: Dispatcher Client
- 4. Logs kontrollieren (Diese müssen ca. so aussehen):

Module (Auf DMO):

```
Module_85adfa3b_30c5739_eTC-PRD-DMO.log
1 2021-07-22 12:07:49,467 INFO - Release Version : V12000.1.0.30_20190405.00
2 2021-07-22 12:07:49,467 INFO - Home Directory : c:\plm\DISPAT~1\Module\bin\..\
3 2021-07-22 12:07:49,467 INFO - Log files Directory : C:\plm\dispatcher\Logs\Dispatcher
4 2021-07-22 12:07:49,467 INFO - Java Version : 1.8.0_191
5 2021-07-22 12:07:49,483 INFO - Start Time : Jul 22, 2021 12:07:49
6 2021-07-22 12:07:49,483 INFO - Module Name : Module_85adfa3b_30c5739_eTC-PRD-DMO
7 2021-07-22 12:07:49,483 INFO - Module Host Name : eTC-PRD-DMO
8 2021-07-22 12:07:49,483 INFO - Module URL : rmi://192.168.0.217:1999
9 2021-07-22 12:07:49,483 INFO - Module Log FileName : Module_85adfa3b_30c5739_eTC-PRD-DMO.log
10 2021-07-22 12:07:49,483 INFO -
11 2021-07-22 12:07:49,498 INFO - Translators Available
12 2021-07-22 12:07:49,498 INFO - -----
13 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: avapdfstamp
14 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: avamsofficetopdfvbsdocm
15 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: avapdfstampsw
16 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: avamsofficetopdfvbs
17 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: avapdfstampeda
18 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: tozipfile
19 2021-07-22 12:07:49,498 INFO - Provider: SIEMENS Service: asyncservice
20 2021-07-22 12:07:49,498 INFO - -----
21 2021-07-22 12:07:49,842 INFO - Connected to Scheduler at rmi://etc-prd-ent:2001
22 2021-07-22 12:07:49,951 INFO - Module is ready for the tasks.
```

Scheduler (Auf PRD):

```
DispatcherClient_192.168.0.215_2099.log Scheduler.log
1 2021-07-22 12:06:46,890 INFO - Release Version : V12000.2.0.30_20190831.00
2 2021-07-22 12:06:46,890 INFO - Home Directory : c:\plm\DISPAT~1\SCHEDU~1\bin\..\
3 2021-07-22 12:06:46,890 INFO - Log files Directory : C:\plm\dispatcher\Logs\Dispatcher
4 2021-07-22 12:06:46,890 INFO - Java Version : 1.8.0_191
5 2021-07-22 12:06:46,906 INFO - Start Time : Jul 22, 2021 12:06:46
6 2021-07-22 12:06:46,906 INFO - Scheduler URL rmi://localhost:2001
7 2021-07-22 12:06:47,515 INFO -
8 2021-07-22 12:06:47,515 INFO - Scheduler is ready to accept tasks.
9 2021-07-22 12:07:49,823 INFO -
10 2021-07-22 12:07:49,823 INFO - Following module connected to the scheduler:
11 2021-07-22 12:07:49,823 INFO - -----
12 2021-07-22 12:07:49,823 INFO - HostName : eTC-PRD-DMO
13 2021-07-22 12:07:49,823 INFO - HostAddress: 192.168.0.217
14 2021-07-22 12:07:49,823 INFO - ModuleName : Module_85adfa3b_30c5739_eTC-PRD-DMO
15 2021-07-22 12:07:49,823 INFO - ModuleURL : rmi://192.168.0.217:1999
16 2021-07-22 12:07:49,823 INFO -
```

Client (Auf PRD):

```
DispatcherClient_192.168.0.215_2099.log Scheduler.log
1 2021-07-22 12:08:59,267 INFO - Dienst wird gestartet...
2 2021-07-22 12:08:59,345 INFO - In 4tier mode. Url is http://etc-prd-web:7070/tc
3 2021-07-22 12:08:59,360 WARN - TC_USE_KEYMANAGER environment variable is configured to not use KeyManager.
4 2021-07-22 12:09:04,595 INFO - Anmeldung an TC-Server abgeschlossen.
5 2021-07-22 12:09:04,720 INFO -
6 2021-07-22 12:09:04,720 INFO - Connected to Scheduler on Url rmi://localhost:2001
7 2021-07-22 12:09:05,783 INFO - Anforderungsstatus-Verwaltungsaufgabe wird geplant. Intervall in Minuten: 30
8 2021-07-22 12:09:05,798 INFO - Verarbeitung der Datenbankanforderungen wird gestartet.
```

4. (Eventuell) Prüfung ob stehengebliebene Jobs durchgelaufen sind:

Dispatcher Request Administration Console

Filter Requests												
Provider ALL			Service ALL			State ALL			User ALL			
State	Provider	Service	Task ID	Creation Date	User	Primary Objects	Secondary Obj...	Modified Date	Priority	Group	Last Modif...	Owning Site
COMPLETE	SIEMENS	avapdfstamp	Ua6118380860f83d...	21-Jul-2021 17:31:54	m.wagner	DOB-00000230...	DOB-00000230...	22-Jul-2021 12:09:20	Medium	Software D...	dcproxy	local
COMPLETE	SIEMENS	avapdfstamp	Ua6118380860f83e...	21-Jul-2021 17:32:44	m.wagner	DOB-00000229...	DOB-00000229...	22-Jul-2021 12:09:26	Medium	Schematic...	dcproxy	local